



Partnering
for progress

With Swiss Re's
Life & Health
Service Offerings



Stay current

4–5

Enabling you to compete in today's industry and stay up-to-date on trends with best-in-class knowledge and insights



Be agile

6–7

Swiftly adapt and respond to the changing risk landscape with propositions & tools to increase efficiency



Move ahead

8–9

Next-in-class risk expertise to continuously improve, meet changing consumer demands, and prepare you for what's next

Stay current



Know Your Business



Swiftly adapt and respond to the performance of your portfolio and identify actionable insights to continuously improve.

- Assumption Consultation & Benchmarking**
 Insights into how your portfolio could be impacted by a set of changes given in the form of consulting and materials produced.
- Claims Analytics**
 Expert vantage point into your claims handling performance.
- Claims Benchmarking**
 Visibility into your performance relative to your peers.
- Claims Risk & Service Review**
 Swiss Re conducts a thorough audit, involving a detailed review of files, to identify trends and provide objective, actionable recommendations for process improvement.
- Experience Analysis**
 Deepen your understanding of the strengths and vulnerabilities of your portfolio's risk management.
- L&H Impact+**
 An innovative and modular analytics platform powering up your portfolio growth & profitability through plug and play utilities.
- Predictive Model Insights**
 Extract business insights from predictive model tools as well as helping you build your own predictive models.
- Underwriting Audit & Process Reviews**
 Quality control covering all aspects of the case handling process, enabling improved efficiency, costs saved, and better customer outcomes.

Make Confident Decisions



Leverage industry leading risk experts with 150+ years of experience taking risks.

- Claims Technical Opinions**
 Access to Swiss Re's Claims expertise, supporting your claims risk management and customer service activities.
- Complex Facultative Underwriting**
 Industry-leading collection of underwriting case consultants, reports, and statistics, as well as the ability to swiftly secure available capacity.
- High Net Worth Underwriting**
 Quality high net worth large risk assessment capability.
- Life Guide Suite**
 Access to Swiss Re's best-in-class underwriting guide and expertise.
- Swiss Re Remedy**
 Impact large medical claim costs by identifying any gaps in Medical Management.
- Training & Development**
 Train and develop industry professionals for the future and stay informed of the latest innovations and insights.

Be agile



Work Smarter



Industry leading tools and services that improve efficiencies across the value chain.

- **AcceleRate**
A web-based, paperless, secure system, that generates instant decisions and offer letters.
- **Claims Automated Rules Engine**
Boost your bottom line through efficient claims handling and encourage customer loyalty by providing positive customer experience.
- **Magnum**
A seamless, automated underwriting experience. The Magnum underwriting system enables you to automate the assessment and decision process.
- **Medical Reimbursement Operational Reviews**
A holistic independent review of your operations using a combination of advanced data science techniques, design thinking methods and Swiss Re's unique business domain experience and expertise.
- **Smart Access**
The proven technology of Magnum combined with an underwriting philosophy developed specifically for the simplified issue environment.
- **Underwriting Case Referral (UCR)**
A fast, simple and secure way to submit cases.
- **Underwriting Consultancy**
On site reviews, or remote document reviews, both supported by interview-based analysis to deliver best in class advice on skills, processes, products, underwriting journeys, automatic evidence limits, and so much more.
- **Underwriting Ease**
All your medical underwriting data in one simplified single platform solution.

Move ahead



Improve Customer Experience



Meet consumers changing expectations and enhance engagement with policyholders.

- **Accelerated Underwriting Consultancy**
Improve risk selection by optimizing your underwriting process.
- **Behavioral Economics**
Optimize customer touch points across the value chain through in-market pilots.
- **Customer Experience and Engagement**
Improve the value of your portfolio through enhanced customer experience – leading to optimized new business sales and better persistency.
- **Evaluate Lifestyle Factors (The Big Six)**
Incorporate lifestyle risk factors in the underwriting process can provide a more accurate – or alternative – risk assessment to create a better experience for your customers.
- **Health & Wellness**
Knowledge and capabilities to help launch, or optimize, your health engagement program.
- **Metabolic Health Initiative**
Fix insulin resistance, the root cause of modern chronic diseases.
- **MyWellLife**
A holistic health engagement platform that empowers policyholders to live healthier lives.
- **Perm Funding Solutions**
Improve the value of your portfolio while meeting policyholders' coverage needs.
- **Post-Level Term Management**
Improve persistency and capture hidden value in your inforce.
- **Swiss Re Automated Claims Experience**
Empower policyholders by moving the claims experience to the digital age.
- **Wysa**
A leading mental health app, focusing on early intervention.

Stay Competitive



Extensive insights combined with global risk management expertise enabling you to advance your ambition.

- **Claims Guide**
Access to Swiss Re's best-in-class claims guidance and expertise.
- **Data Vendor Impact Assessments**
Confidently assess the unique value proposition of 3rd party data providers as you augment your risk selection process.
- **PBR Experience Sharing**
Optimize your statutory reserves and enhance your mortality assumption relevancy and credibility.
- **Product Development**
Expertise and support across the entire value chain as you look to increase sales and enter new markets with the development of new products.
- **Protective Value Assessment**
A focused analysis on the impact of underwriting questions, tests and tools on mortality and morbidity risk.
- **Thought Leadership**
Access to our industry-leading research and knowledge across the entire value chain.



In today's rapidly changing world, life insurers face a range of challenges, from shifting demographics to disruptive innovation and advances. It's more important than ever to have the right partner to help you stay ahead of the curve.

At our core, we believe that partnering for progress goes beyond simply offering services; it means working hand-in-hand to achieve your objectives so that you can stay current, be agile, and move ahead.

Whether it's leveraging digital technology to reach new customers or overcoming traditional obstacles like regulatory hurdles and underwriting efficiency, our team is here to support you every step of the way.

We're passionate about providing greater security to more people, and we're ready to help you do the same. Contact your Swiss Re representative today to learn more.

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