



InsurTech Practices of ZhongAn Motor Insurance

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Features



Solutions



Prospects





01

Features



1.1 Zhongan Moter Insurance Features





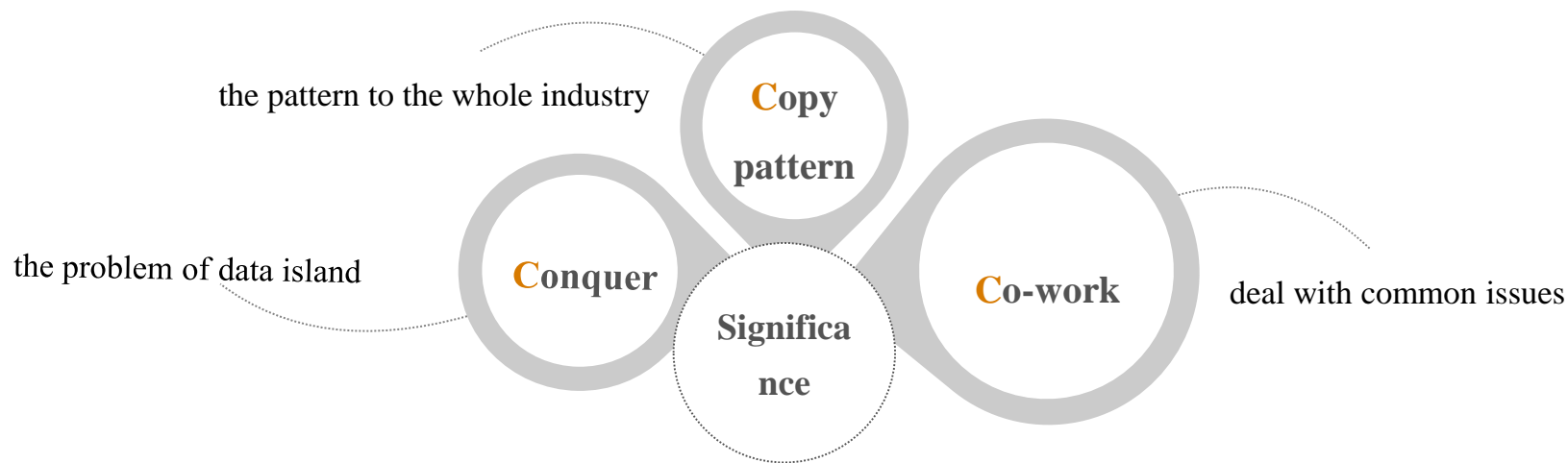
02



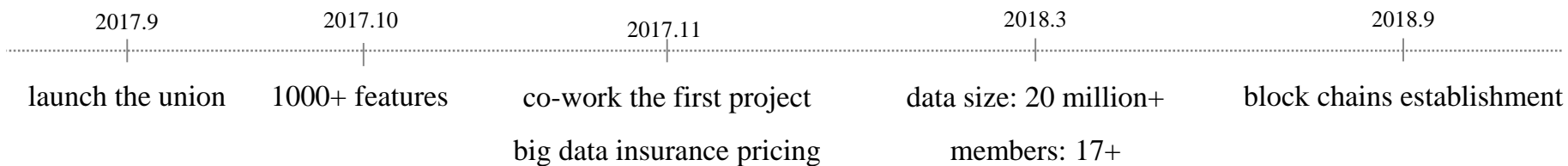
Our Practices in AI



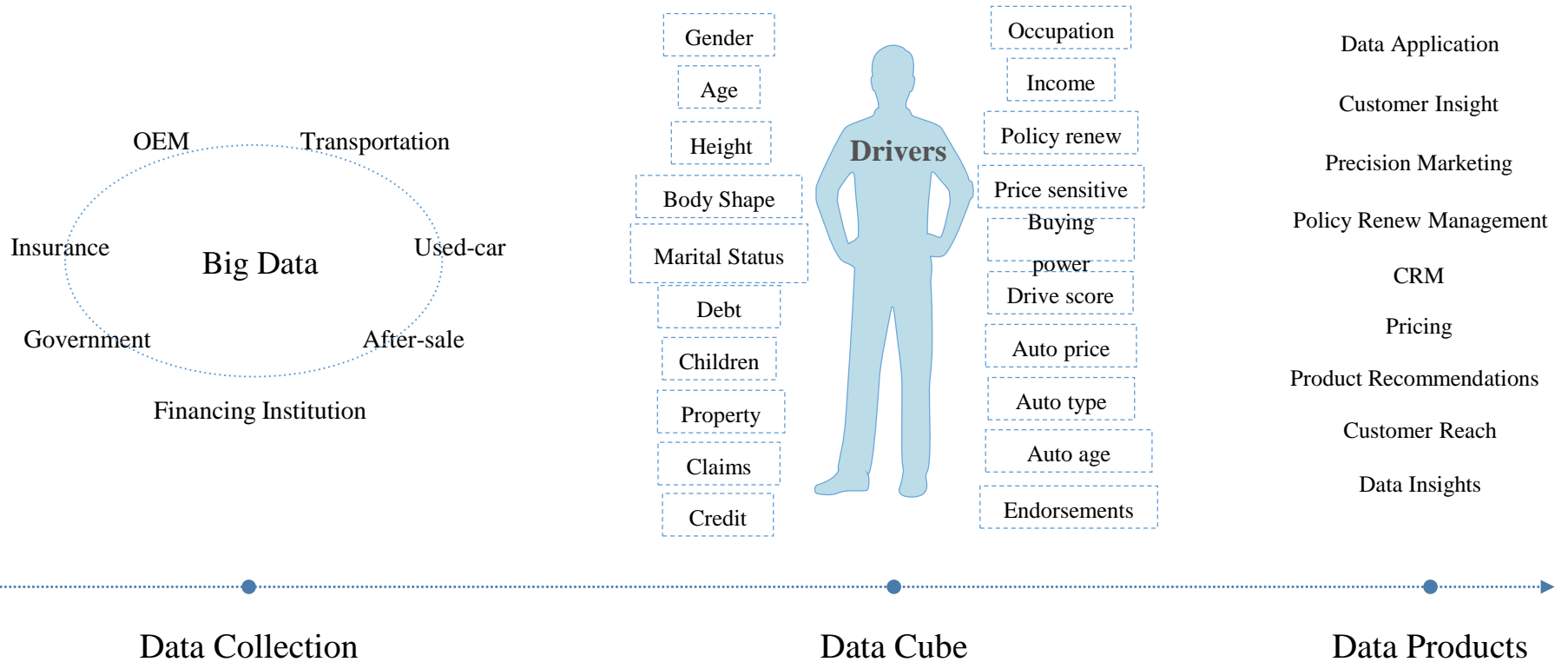
2.1 Big Data Union—Data Ecosystem



Chronicle of Events

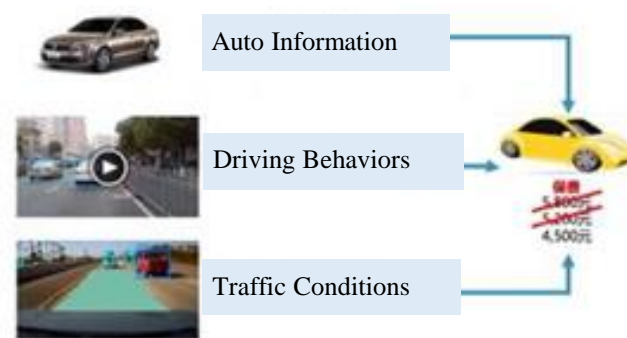


2.2 Magic Data Cube—One Service Platform



2.3 Motor Insurance Pricing Innovation

Traffic Warning Systems driven by AI



Traffic warning systems

Lane departure warning system

Pre-collision warning system

Pedestrian monitoring & warning system

UBI

Traffic warning

Driver safety management

2.4 Voice Quality Test



AI-enabled



Voice Quality Test



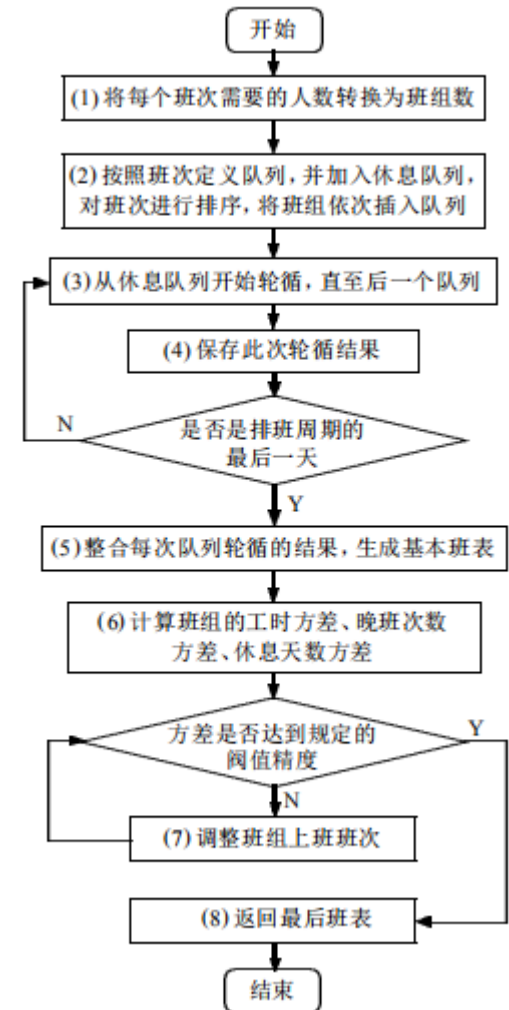
Realtime Score



Explainable & Accessible

2.5 Intelligent Rostering System

- Predict telephone traffics with AI algorithms
- Compute labor ability and total requirements in a certain period with AI algorithms
- Allocate resources with round robin method, the flow chart is shown in right.
- Generate and Adjust the rostering table





03

Prospects





3.1 Prospects

Data-oriented

AI needs large quantities of data to achieve excellent performance

AI is not everything

AI will be regarded as infrastructure but can not resolve all issues

AI is specially appropriate to the scenario with large quantities of communication

Penetrate and Face

Penetrate and face directly to key challenges

Think

New ways of think

Cultivate

Iteration and optimization

THANKS!



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