

FORM NL-41-GREIVANCE DISPOSAL  
 FOR THE PERIOD ENDED 31.03.2018

SL. NO	PARTICULARS	OPENING BALANCE*	ADDITIONS	COMPLAINTS RESOLVED			COMPLAINTS PENDING
				FULLY ACCEPTED	PARTIAL ACCEPTED	REJECTED	
1	<b>Complaints made by customers</b>	-	-	-	-	-	-
	a) Sales Related	-	-	-	-	-	-
	b) Policy Administration Related	-	-	-	-	-	-
	c) Insurance Policy Coverage related	-	-	-	-	-	-
	d) Claims related	-	-	-	-	-	-
	e) others	-	-	-	-	-	-
	<b>Total Number</b>	-	-	-	-	-	-
2	<b>DURATION WISE PENDING STATUS</b>						
	a) Less than 15 days	-	-	-	-	-	-
	b) Greater than 15 days	-	-	-	-	-	-
	<b>Total Number</b>	-	-	-	-	-	-

\* Opening balance should tally with the closing balance of the previous financial year.