

SWISS REINSURANCE COMPANY LIMITED - INDIA BRANCH  
 IRDA REGISTRATION NO. FRB/002 DATED 21 DECEMBER, 2016

FORM NL-41-GREIVANCE DISPOSAL  
 FOR THE PERIOD ENDED 31.03.2019

SL. NO	PARTICULARS	OPENING BALANCE*	ADDITIONS	COMPLAINTS RESOLVED			COMPLAINTS PENDING
				FULLY ACCEPTED	PARTIAL ACCEPTED	REJECTED	
1	<b>Complaints made by customers</b>	-	-	-	-	-	-
	a) Sales Related	NIL					
	b) Policy Administration Related						
	c) Insurance Policy Coverage related						
	d) Claims related						
	e) others						
	<b>Total Number</b>	-	-	-	-	-	-

2	DURATION WISE PENDING STATUS	COMPLAINTS MADE BY CUSTOMERS	COMPLAINTS MADE BY INTERMEDIARIES	TOTAL
	a) Less than 15 days	NIL		
	b) Greater than 15 days			
	<b>Total Number</b>	-	-	-