



Ruschlikon  
POWERED BY ACORD

# Ruschlikon Anniversary Event



# Founding members





# Celebrating 15 years around the globe

*Our digital journey continues*

Progressing together in  
standardisation, digitisation and  
automation

# Agenda

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09.30 – 09.45	Welcome and opening remarks
09.45 – 10.30	Asia celebration and a reflection on 15 years of Ruschlikon
10.30 – 11.15	Keynote: Leadership in a Digital World <i>Experience with Ruschlikon - What is needed for the long term</i>
11.15 – 11.45	Coffee break
11.45 – 12.30	Keynote: The data analytics journey at Munich Re
12.30 – 14.30	Networking Lunch
14.30 – 15.30	Panel Discussion, Moderated by: Nicole Kellenberger <i>Digitisation &amp; Automation – Lessons across industries</i>
15.30 – 16.00	Coffee break
16.00 – 17.00	Europe/America celebration and outlook
17.00 – 17.15	Closing remarks, followed by drinks & reception

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**Nicola Parton**

COO P&C Re  
Swiss Re



**Nicole Kellenberger**

Global System & eAdmin Lead  
Swiss Re



**Theo Bachmann**

Head UW Excellence  
Swiss Re



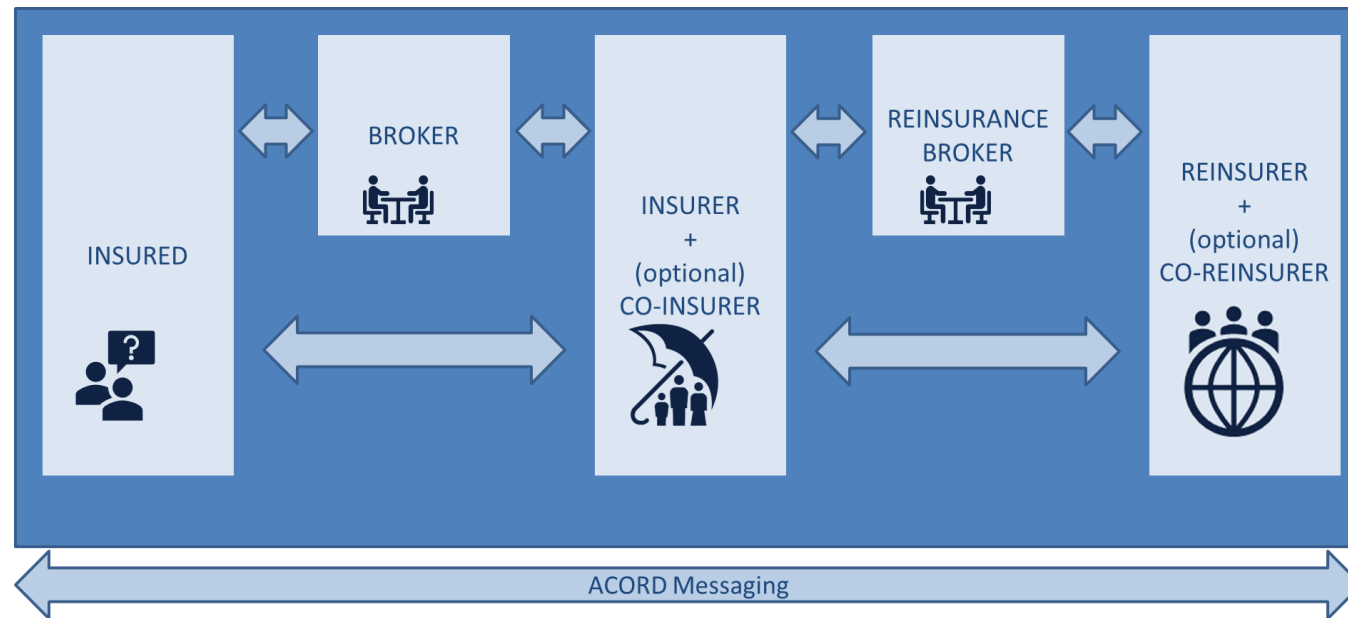
**Stephan Lämmle**

Senior Consultant  
Munich Re



## Our vision:

Connect the (re)insurance industry using the ACORD Global Reinsurance and Large Commercial (GRLC) Standard



This means a common language and compatible processes in risk placing, claims handling, technical accounting and settlement

Steering Committee

Steering Committee

ACORD



AON



Gallagher Re

GuyCarpenter

hannover re

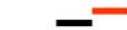


MAPFRE | RE

Marsh

Munich RE

PartnerRe

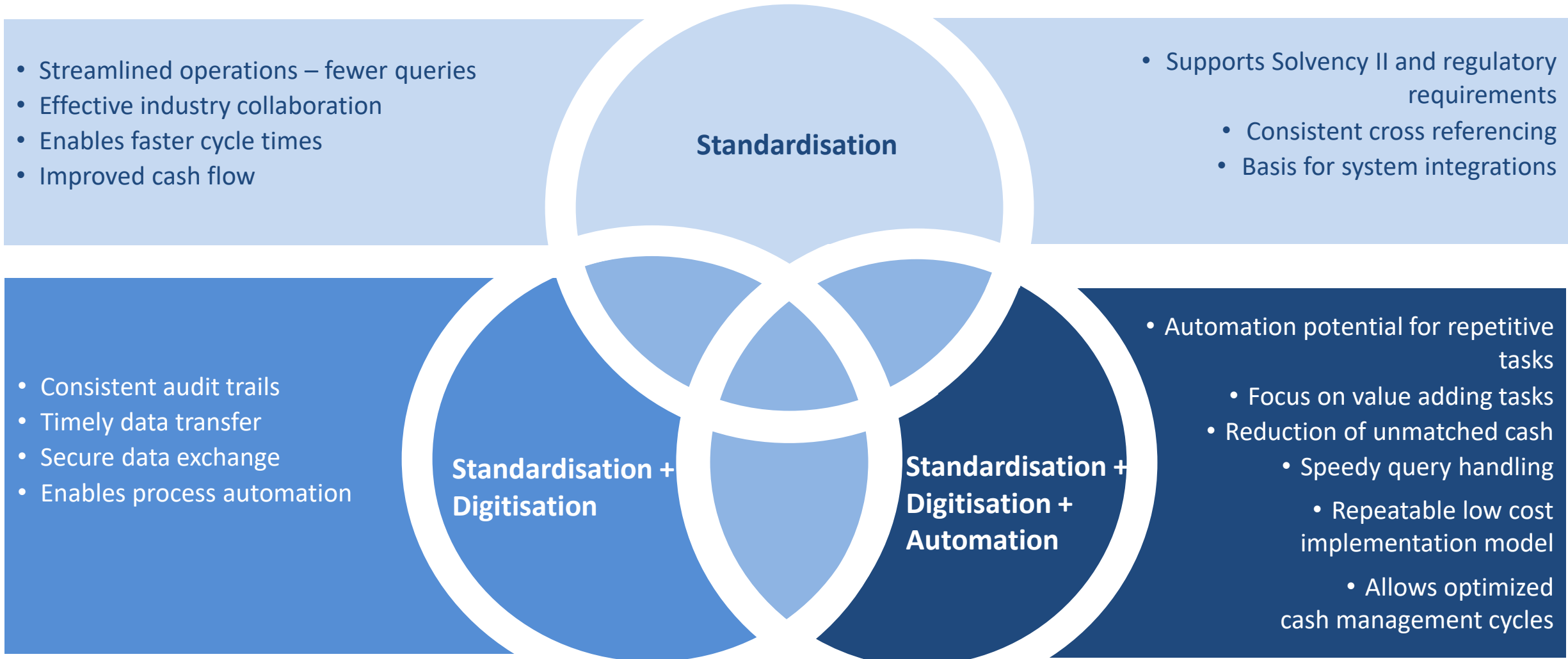


SCOR

Swiss Re

wtw

# Key benefits along the digital journey



# Why the Ruschlikon initiatives matter for the (re)insurance industry



Changing demographics



Evolving technology



Evolving work practice

Significant changes over the last 5 years



Change in nature of insurance products, services and risks

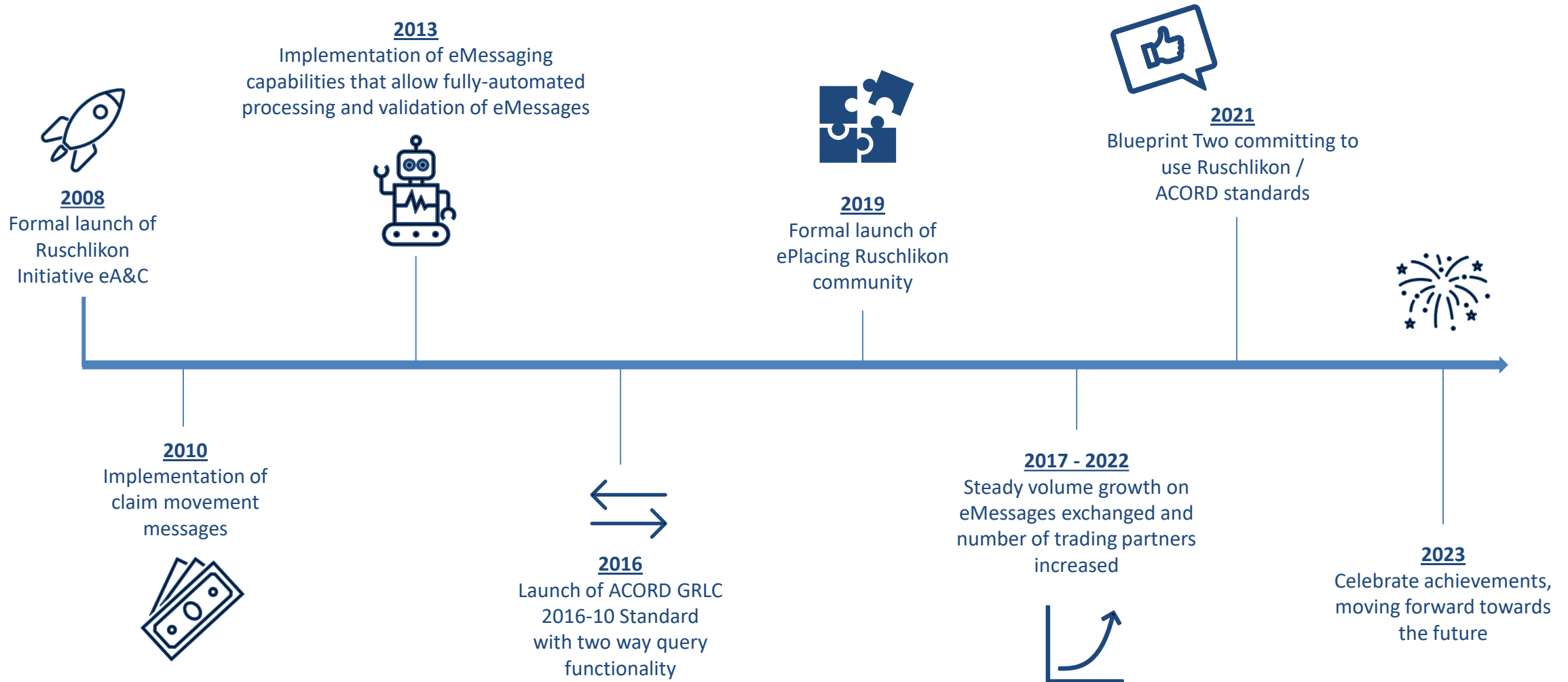
Resulting in changes for the (Re)insurance industry



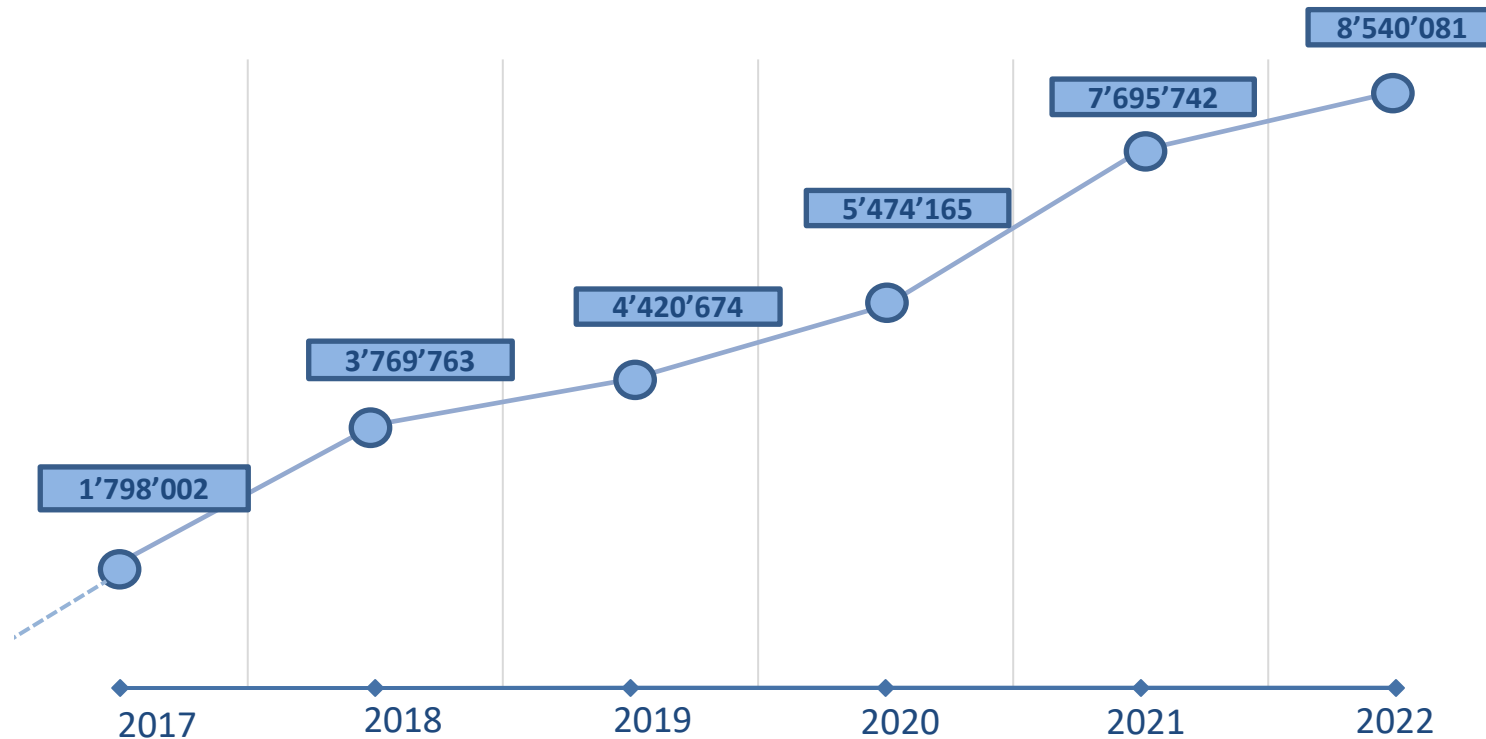
Need to improve efficiency of the core business – by simplifying and streamlining processes: From bid to bind to accounting, claims and settlement.

Still lagging behind many other industries

# Ruschlikon and ACORD – 15 years of collaboration



# Ruschlikon Message Volumes 2017 - 2022



**x 4.75**  
Message volume  
almost quintupled  
since 2017

Check out the Ruschlikon Adoption Directory (RAD) to get an overview of Ruschlikon members and their eMessaging capabilities

# Ruschlikon Regional highlights @ 15<sup>th</sup> June 2023

## North America (RNAIG)

Series of educational sessions. Target audience: new RNAIG members.  
RNAIG community supporting implementations of additional entities/partners

## Spain (RIGS)

- Aon Spain implementation in Q2 2023 (with MAPFRE RE and Swiss Re)
- Nacional Re (as receiving company) finalizing UAT for first Ruschlikon implementations

## Italy (RIGI)

- IMDEP: Finalization of business tests close to finishing line: C Consulting's XLayer platform as fully Ruschlikon capable reinsurance application module. Staged rollout with first Italian ceding companies expected in Q3 2023
- Aon Italy continues B2B implementations: SCOR, PartnerRe, MAPFRE RE

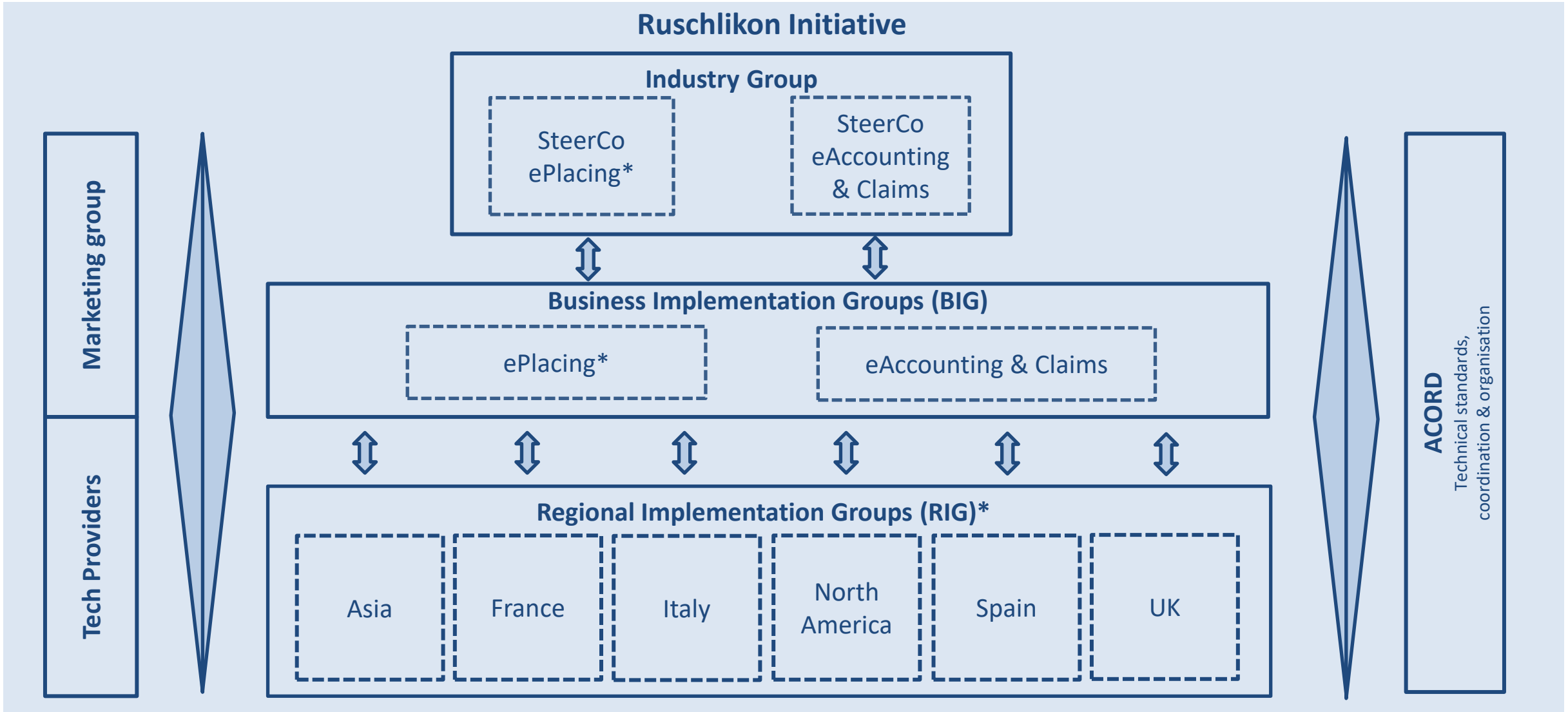
## UK (RUKIG)

- RUKIG Marketing strategy 2023 defined and under execution.
- RUKIG/ACORD to support the alignment of the Blueprint Two activities with Ruschlikon/ACORD global standards

## Asia (RIGA)

- Standardisation remains key topic for the target markets
- India cedent round table scheduled for 24<sup>th</sup> August 2023, preparation kicked off

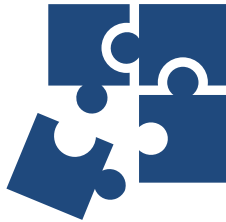
# Ruschlikon Structure / Organisation



\* ePlacing is in an early phase

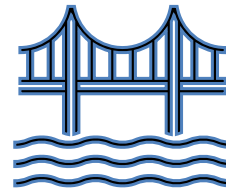
## Overall Ruschlikon mission

Reshaping the (re)insurance industry, through the design and implementation of processes that reduce operational cost and enhance client service.



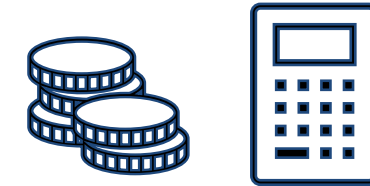
### ePlacing

The Ruschlikon ePlacing Initiative connects leading players of the (re)insurance industry to advanced electronic placement processes from submission to bind.



### Post-Placement

Bridging the gap between placing and administration process and allowing early highlighting discrepancies between sender/receiver's condition.



### eAccounting and Claims

The Ruschlikon Initiative connects leading players of the (re)insurance industry to advanced back-office processes such as technical accounting, claims and settlement.

# Industry partners currently testing Ruschlikon ePlacing

## Brokers

**AON**

**GuyCarpenter**

**Marsh**

**Gallagher Re**

## Reinsurers

*hannover re*

**Munich RE**

PartnerRe

*SCOR*

**LLOYD'S**

**Swiss Re**

Submission  
Quote Request

Line Request  
Signed Line Advice

Quote

Line Response

ACORD

**By June 2023 over 200 test messages exchanged**

# Stephan Laemmle's first 100 days as chair ePlacing BIG

## Project assignment of the ePlacing BIG

- **Standardise** the **generic data attributes** used in the various phases of placing
- Agree and formalise **process flows & protocols for placing** in line with business needs
- **Build** best practice and implementation guides, share experiences
- Enhance the **test harness infrastructure** by including ePlacing tests

## Includes all essential contract data

Included phases along placement value chain: **Build – Quote – Order**

## Included data attributes

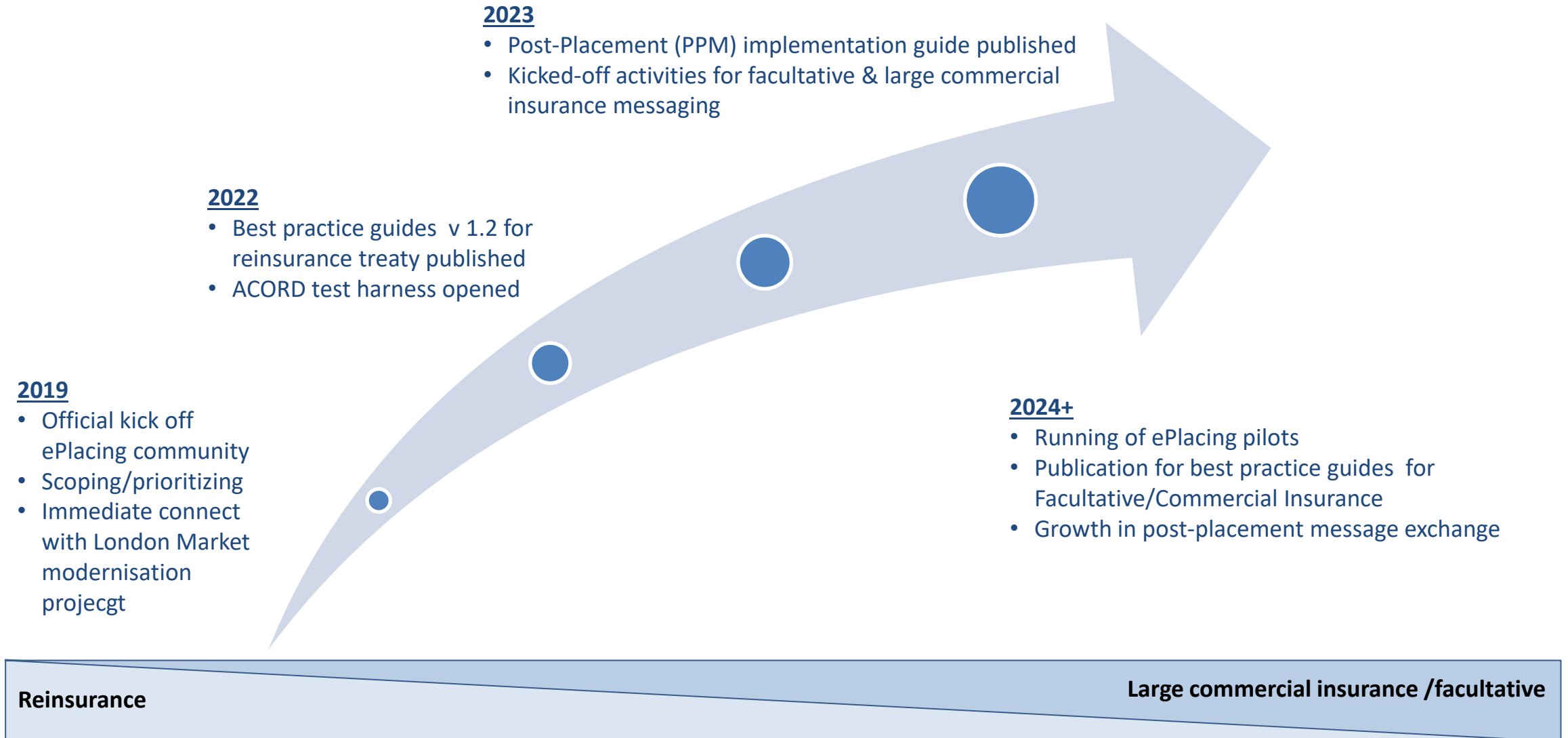
- Parties involved ( Insured, Insurer, Reinsurer, Broker, ...)
- Contract header, Periods
- Type of contract, Sections
- Geographical scope, COB, Perils
- Coverage, incl. deductibles, limits, deductions

## Motivation to join the ePlacing community and/or the ePBIG development of Implementation Standards

- **Bonded network community** and team of highly experienced experts
- Two-way communication and strong level of interactivity
- **Early involvement** in settings standards
- Benefit from ePlacing quick wins, create & build fac/large commercial and treaty contracts in your system automatically

**BE  
PART  
OF IT**

# Achievements and outlook ePlacing





# The data analytics journey at Munich Re

Keynote Fabian Winter, Group Chief Data Officer Munich Re



# Digitisation and automation

## Experience sharing across industries

Panel discussion



**Sabrina Storck**

Chief Operation Officer  
SAP Switzerland



**Louise Day**

Chief Operating Officer  
IUA



**Fabian Winter**

Group Chief Data Officer  
Munich Re



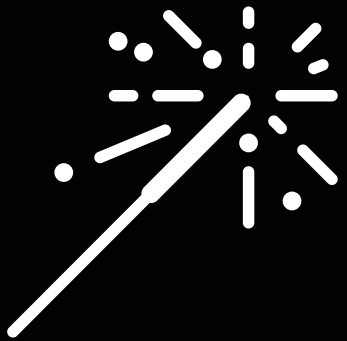
**Patrick Vogler**

Former CEO Grand Hotel Bad  
Ragaz Ltd., Board Member  
Biolytica Ltd



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# Europe/America celebration and outlook



Ruschlikon  
Anniversary Event





Community spirit



Leadership in a digital world



Tools, people, (data) standards



Experience sharing across industries



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# Ruschlikon certificates





Adopt to future needs



Grow the community



Digital companies perform better / change to the workforce



Leverage business strategies & eco-systems



Collaborate across the industry



One process for London and international business



Deeper integration of standards across the value chain in our ecosystem



Encourage clients and suppliers to shift to a digital model



Ensure holistic understanding of the benefits within your own corporation

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