

SWISS REINSURANCE COMPANY LIMITED - INDIA BRANCH
 IRDA REGISTRATION NO. FRB/002 DATED 21 DECEMBER, 2016

FORM NL-41-GREIVANCE DISPOSAL
 FOR THE PERIOD ENDED 31.03.2017

SL. NO	PARTICULARS	OPENING BALANCE*	ADDITIONS	COMPLAINTS RESOLVED			COMPLAINTS PENDING
				FULLY ACCEPTED	PARTIAL ACCEPTED	REJECTED	
1	Complaints made by customers	-	-	-	-	-	-
	a) Sales Related	-	-	-	-	-	-
	b) Policy Administration Related	-	-	-	-	-	-
	c) Insurance Policy Coverage related	-	-	-	-	-	-
	d) Claims related	-	-	-	-	-	-
	e) others	-	-	-	-	-	-
	d) Total Number	-	-	-	-	-	-

2	DURATION WISE PENDING STATUS	COMPLAINTS MADE BY CUSTOMERS	COMPLAINTS MADE BY INTERMEDIARIES	TOTAL
	a) Less than 15 days	-	-	-
	b) Greater than 15 days	-	-	-
	Total Number	-	-	-

* Opening balance should tally with the closing balance of the previous financial year.