

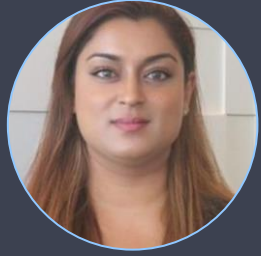


# Celebrating 15 years around the globe

*Our digital journey continues*

Progressing together in standardisation,  
digitisation and automation





**Sheema Khurshed**

Head Claims South-east Asia,  
India, Dragons (SID)  
Swiss Re



**Nelson Tham**

Senior Solutions Manager  
Swiss Re



**Tris Cooper**

Asia Client Facing Technology  
Manager, WTW



Ruschlikon  
POWERED BY ACORD

# Welcome

Ruschlikon  
Anniversary Event

# Agenda

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14.00 – 14.15	Welcome and opening remarks
14.15 – 14.45	Ruschlikon's 15th year celebration - Asia
14.45 – 15.45	Keynote: The importance of global standards in the (re)insurance industry
15.45 – 16.15	Coffee break
16.15 – 17.15	Panel Discussion: Implementing Ruschlikon/ACORD, a 15 year journey – Lessons learnt
17.15 – 17.30	Closing remarks
17.30 – 18.30	Celebration drinks reception Sponsored by ACORD and DXC

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# Asia celebration





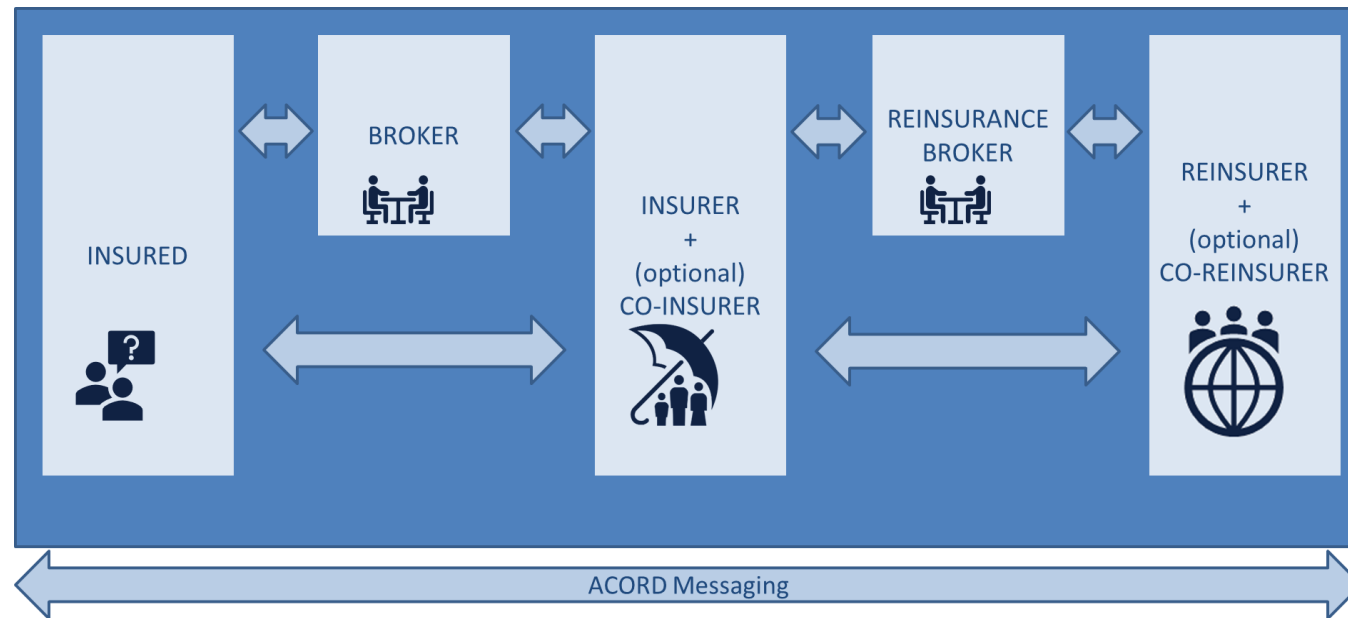
## **Simon Squires**

Senior Operations Lead  
AXA XL



## Our vision:

Connect the (re)insurance industry using the ACORD Global Reinsurance and Large Commercial (GRLC) Standard



This means a common language and compatible processes in risk placing, claims handling, technical accounting and settlement

Steering Committee

Steering Committee

ACORD



AON



Gallagher Re

GuyCarpenter

hannover re



MAPFRE | RE

Marsh

Munich RE

PartnerRe

SCOR

Swiss Re

wtw

# Why the Ruschlikon initiatives matter for the (re)insurance industry



Changing demographics



Evolving technology



Evolving work practice

Significant changes over the last 5 years



Change in nature of insurance products, services and risks

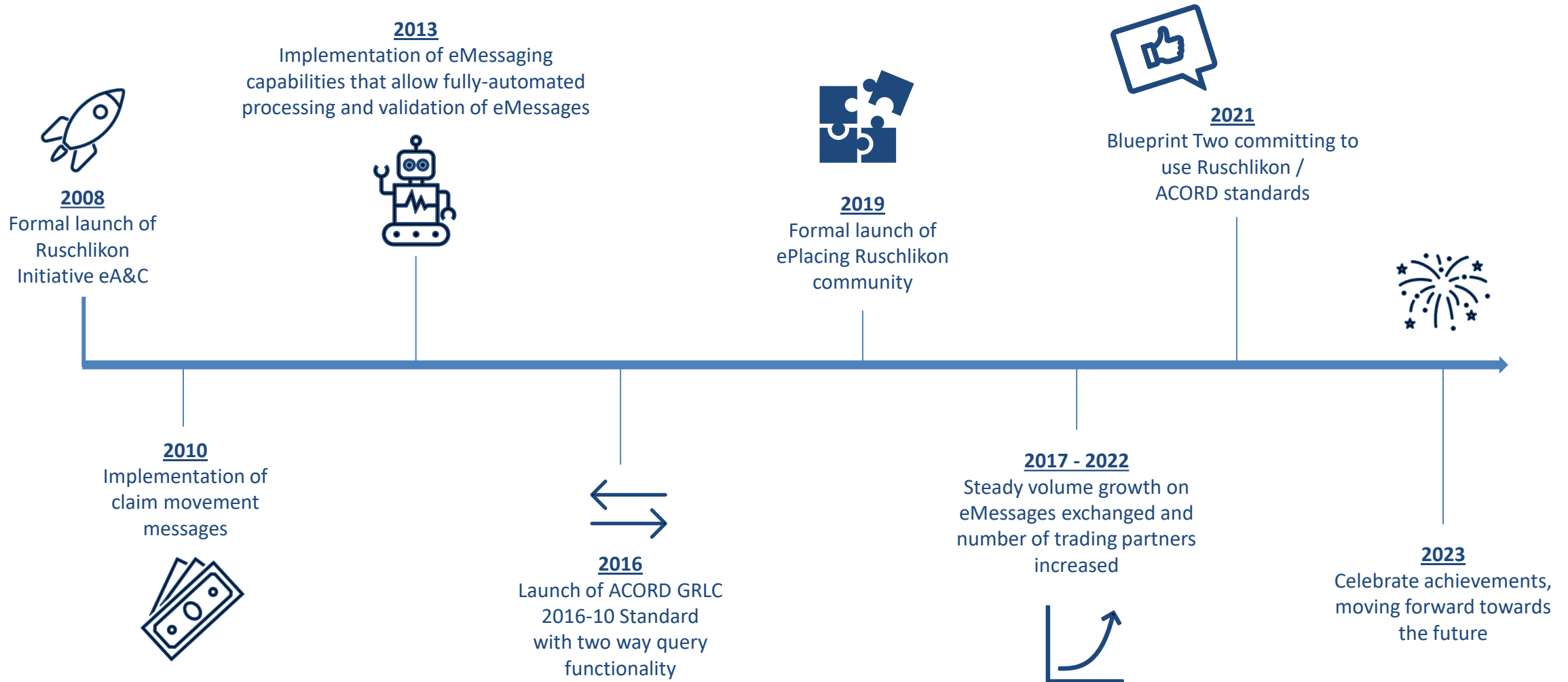
Resulting in changes for the (Re)insurance industry



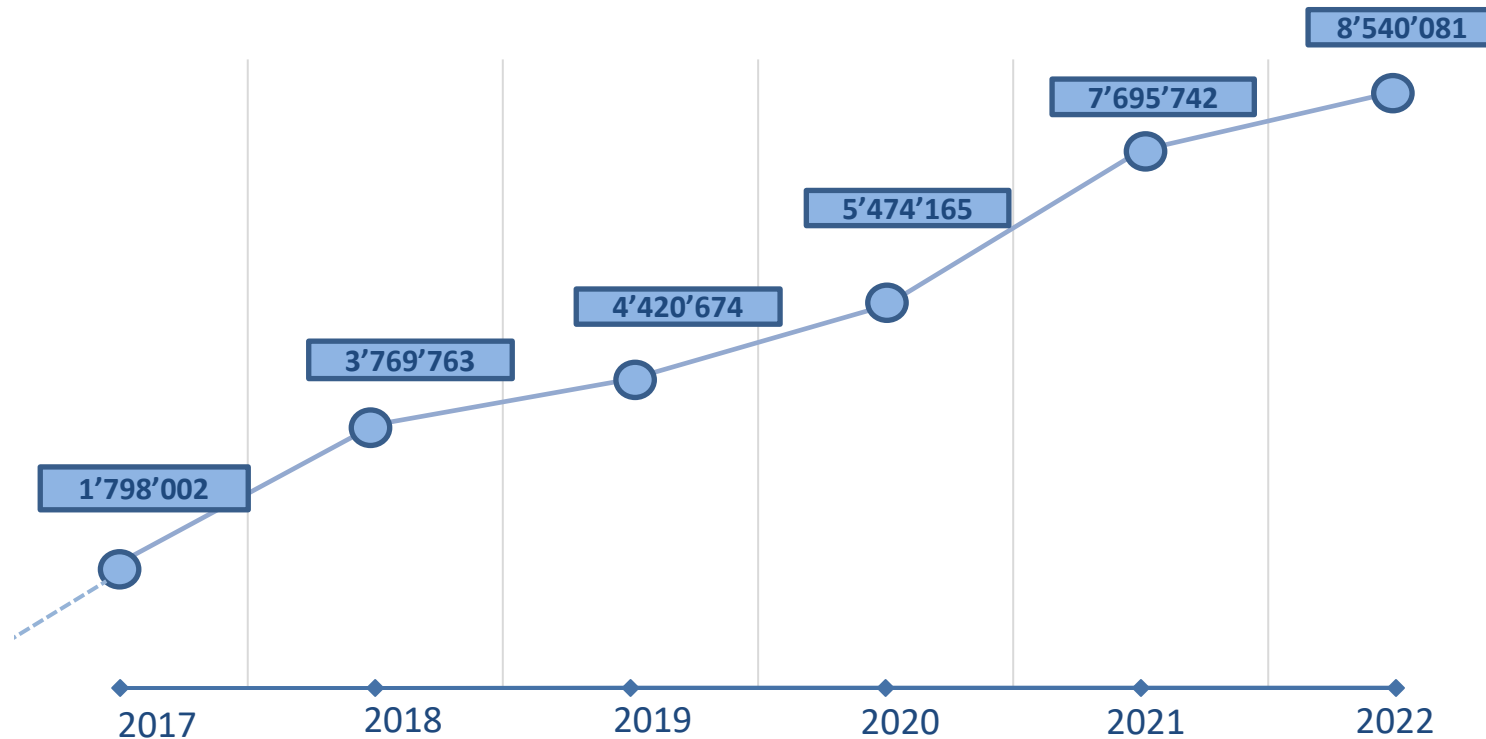
Need to improve efficiency of the core business – by simplifying and streamlining processes: From bid to bind to accounting, claims and settlement.

Still lagging behind many other industries

# Ruschlikon and ACORD – 15 years of collaboration



# Ruschlikon Message Volumes 2017 - 2022



**x 4.75**  
Message volume  
almost quintupled  
since 2017

✓ Steady growth proves concept. Initial reporting for e-placing planned for 2023.

# Ruschlikon Implementation Group Asia (RIGA)

## Birth of RIGA

Founding members first official meeting took place in Singapore

Jul 2019



## RIGA Core Group

Official core group set up to drive RIGA initiatives across APAC

Oct 2019

Jun 2020

Feb 2021

## 1st RIGA Roundtable

Singapore, Malaysia & Thai market

Oct 2021

## RIGA Roundtable

Held for Vietnam, Indonesia and Philippines market

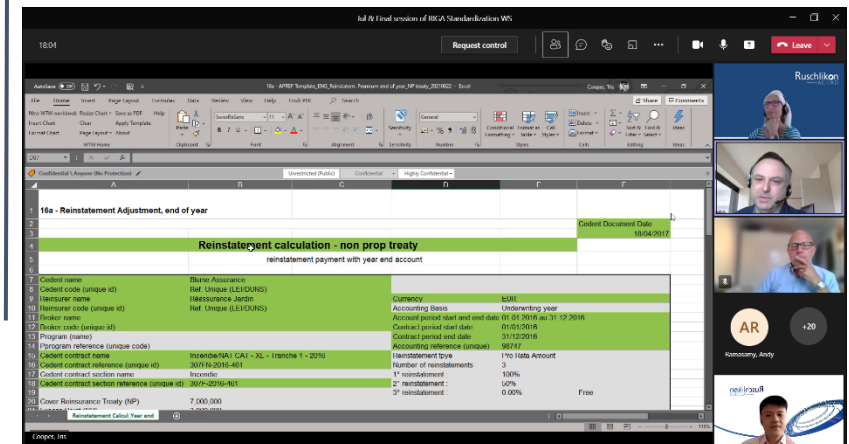
2022



## RIGA Conference

Held in Singapore which saw participants over 30 organizations within the insurance value-chain across 10 markets

**Standardization workshop**  
First series of standardization workshop spanned from Feb – Jul 2021



# Certificate winners Asia



## **Best action adventure**

Malaysia Re



## **Best leading role**

Tris Cooper, WTW



## **Best supporting role**

Laura Dominguez, MAPFRE RE



## **Best rising star**

Ruschlikon Asia



## **Ruschlikon lifetime achievement award**

Nelson Tham, Swiss Re

# The importance of global standards in the (re)insurance industry

Keynote Chris Newman, ACORD and Dave Matcham, IUA



## **Chris Newman**

Global Managing Director  
ACORD



## **Dave Matcham**

Chief Executive Officer  
International Underwriting Association (IUA)

# Implementing Ruschlikon/ACORD

A 15 years journey – Lessons learnt

Panel discussion

## **Chay Geok Lee**

Regional Operations Head Asia  
WTW

## **Ekmarudy Othman**

Chief Financial Officer  
Malaysia Re

## **Sarah Sio**

Chief Financial Officer Asia  
Hannover Re

## **Simon Squires**

Senior Operations Lead  
AXA XL



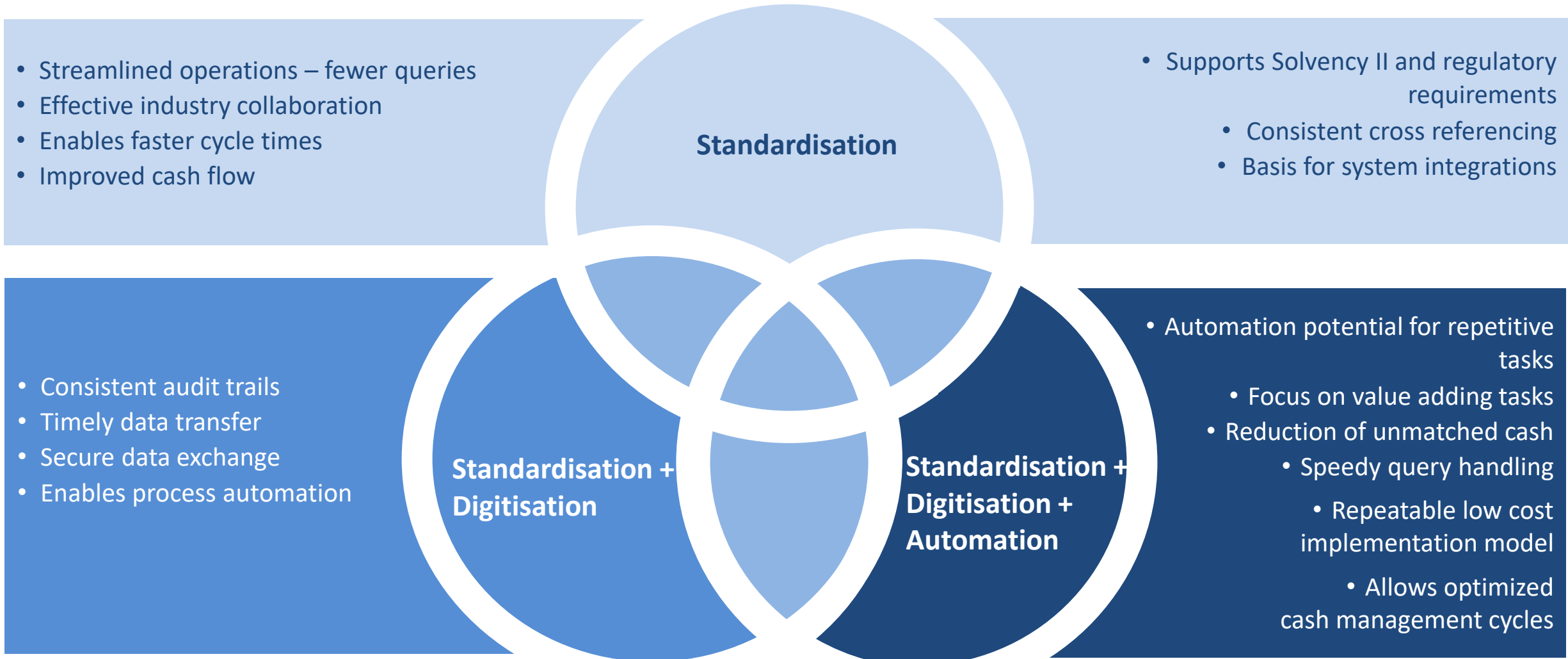
Ruschlikon  
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# Closing

Ruschlikon  
Anniversary Event



# Key benefits along the digital journey



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