

SWISS REINSURANCE COMPANY LIMITED - INDIA BRANCH

IRDA REGISTRATION NO. FRB/002 DATED 21 DECEMBER, 2016

FORM NL-41-GREIVANCE DISPOSAL

FOR THE HALF YEAR ENDED SEPTEMBER 30, 2019

SL. NO	PARTICULARS	OPENING BALANCE*	ADDITIONS	COMPLAINTS RESOLVED			COMPLAINTS PENDING
				FULLY ACCEPTED	PARTIAL ACCEPTED	REJECTED	
1	Complaints made by customers	-	-	-	-	-	-
	a) Sales Related	NIL					
	b) Policy Administration Related						
	c) Insurance Policy Coverage related						
	d) Claims related						
	e) others						
	d) Total Number	-	-	-	-	-	-

2	DURATION WISE PENDING STATUS	COMPLAINTS MADE BY CUSTOMERS	COMPLAINTS MADE BY INTERMEDIARIES	TOTAL
	a) Less than 15 days	NIL		
	b) Greater than 15 days			
	Total Number	-	-	-